

Operating hours are between 8am and 5pm, Monday to Friday.

The Contractor can provide estimates upon request. Estimates are as accurate as possible, but remain a guide only and may differ from final invoice. Estimates are valid for 3 months, unless otherwise stated.

The Contractor is licensed in, Parkland County, Spruce Grove, and Stony Plain and holds Liability Insurance and WCB, as well as safety certification for Fall Protection and Aerial Lifts. Proof of these will be presented upon request.

There is a 2 hour daily minimum charge.

Daily minimum charges apply to each individual job, regardless of the time estimated.

Any appointments cancelled without 48 hours noticed will be charged a cancellation fee of 2 hours.

The Customer can expect work to be completed to the best of the Contractor's ability. This normally will include clearing of the site fully on the last day of work, so that it is ready for the Customer to move in. This may include dusting and vacuuming.

The Contractor is not responsible for the quality of materials used, even those provided by the Contractor.

Materials provided by the Contractor will remain the property of the Contractor until all invoices have been paid in full.

Payment may be made in cash, cheque, eTransfer, (Visa and MasterCard) via PayPal, PayPal includes an extra 3% fee.

Please make cheques payable to **Joshua Clark**. Payment is due upon completion, according to the invoice date (please let us know ahead of time if mailing a cheque). Payments will only be required for work that is already complete, or materials that are already purchased.

The Contractor will need sufficient access to complete the work, including access to power, water, toilet facilities and parking, at the Customer's expense.

The Customer is responsible for all legal requirements (including, but not limited to: planning, permits, building regulations and inspections) and any cost(s) involved.

The Customer is responsible for the security of the site, including materials.

While all due care will be taken, the Contractor will not be held responsible for dust/dirt that is caused during the period of work, nor will the Contractor be held responsible for any damage caused to personal items left within the on-going work area. These should be removed/relocated before arrival. The Customer should note that estimates are based on empty rooms, unless otherwise discussed.

This contract is valid for all work, present or future, until cancelled or changed in writing.

This contract can be cancelled any time. If the Customer wishes to cancel the work, they will be charged for materials bought or ordered and all labour costs up to the time of cancellation including a 2 hour daily minimum charge.

All communication is private and confidential and is intended only for the person(s) or entity to which it is addressed and any related parties. If you have received a message in error, please notify us and remove it from your system. Any disclosure, copying, use, or distribution of the information included in any communication and any attachment is prohibited.

1 Year Limited Warranties are valid from the date of invoice, and only if all payments are received in full, on time.

Warranties cover only the work the Contractor has completed, not the whole building or area (for example: the warranty covering a fixed leak on a roof covers only the repair, not the entire roof) Warranties also do not cover any other damages caused from a faulty repair (for example: if a fixed roof continues to leak and causes damage inside the house, the warranty covers only the repair, not the inside damage). Our warranty only covers the labour on incorrect installation and not wear and tear of the materials or the materials. Exterior paint and stain is excluded.

The Contractor's liability for defective, incorrect, or poorly executed work, and any damage this may cause to the site, building or property is limited to the cost of the Contractor's completed fees. The Contractor must be given the opportunity to repair any damages or defects before a claim is made.

The Contractor will not be liable for work that is carried out to the Customer's specification (regarding regulations, codes, structural integrity or aesthetics), which is against the Contractor's advice.

Some jobs may require additional terms or conditions, which will be provided in writing before any work starts.